



QUALITY POLICY

This Quality Policy and its associated Quality Management System applies to all activities of Blackmoor Knight Ltd, wherever work is carried out and is to be followed by all employees as well as any nominated parties working on the Company's behalf.

This Quality Policy is also communicated to customers and suppliers and is made available to other interested parties as required and appropriate.

Blackmoor Knight Ltd is a long-established contractor for the provision of main and subcontract services to the construction industry.

In line with this Policy, Blackmoor Knight Ltd will endeavour to:

- Provide effective services to its customers based on sound and effective business management through a process of continual improvement.
- Provide a pleasant, healthy and safe working environment for all staff such as to provide job satisfaction and reduce staff turnover.
- Provide a profitable return to its investors such as to encourage further investment to support its existing activities and new commercial ventures.
- Ensure that its activities minimise any harm or inconvenience to the environment and the local population, to which end Blackmoor Knight Ltd also maintains an Environmental Policy and Environmental Management System.
- Adhere to all statutory and regulatory requirements and industry codes of practice, as they apply to its activities.

Blackmoor Knight Ltd considers that its key aims and objectives for the delivery of customer satisfaction are:

- Delivery time and accuracy
- Quality and reliability
- Price and value for money
- Satisfactory ongoing financial performance

To achieve this it has established and maintains an effective Quality Management System planned as a minimum to meet the requirements of ISO 9001:2008. Its aims and objectives are set out in this and associated quality documentation. Its processes are described and controlled in its Quality Management System and all its activities are carried out in accordance with this documentation.

Any proposed change to a procedure or process must be approved by the Quality Manager and authorised by the relevant Director of the Company prior to implementation.

The Board of Directors has delegated responsibility for maintaining the Quality Management System to the Managing Director but recognises that the responsibility for achieving and maintaining the standards and supporting the Quality Management System rests with the whole Board of Directors and all members of staff.

Signed *DMG BRIMLEY*

Date 2022

Managing Director

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